

Our "Quality Guarantee!"

Murphy

Thank-you for your order!

We appreciate the opportunity to serve you and your school. We trust these portraits will provide you with many years of enjoyment. Should the portraits not meet your expectations, you may return your complete package on (not before) the date scheduled for a refund !

Our goal is to satisfy you, our customer. Retakes can be made for the following reasons. Please return this sheet with parent/guardian signature, your original package, **and the Retake Fee of \$10.00 (does not apply if absent on original day).**

REASONS for RETAKES

- Changes in hair or cut
- Your unsatisfactory dress attire
- Changes in eye glass frames.
- Glasses glare or reflections- Some styles have glare that cannot be removed.
- Different expression

Free Retakes will be made to anyone with eyes closed, damaged file, absentee or wrong background received.

Instructions for RETAKES: Have your student hand this form and the original portrait package to the photographer on "Retake Day." Please explain what is wrong with the pictures if we are to do a retake. The same background will be used unless we are notified of something different.

No RETAKES will be taken without return of original portrait package. If you wish a refund..just place the words refund on the outside of the picture package and include parent/guardian name and mailing address. A refund check will be issued.

DATE: Wednesday, November 19

TIME: Approximately 11:00
(students will be called down by grade)

This form must be signed by the parent as verification that you have looked at the photos and we have permission to rephotograph your child. This is their only pass out of class. Without this documentation, they will not be excused from their class. Please be sure to include your complete packet and your \$10.00 Retake fee. Thank you!!

Parent Signature:_____Date:_____

Student's Name:_____Grade:_____

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